TruckMovers Touch – Privacy Policy

This privacy policy governs your use of the software application TruckMovers Touch for mobile devices that was created by TruckMovers.com, Inc. TruckMovers Touch provides mobile access to TruckMovers’ truck driveaway-related content, for drivers contracting with TruckMovers, customers of TruckMovers, and employees of TruckMovers.

What information does TruckMovers Touch obtain and how is it used?

User Provided Information

All user accounts (login credentials) are provided on an as-needed basis by authorized TruckMovers.com staff to active contractors, employees, and customers of TruckMovers. The use of TruckMovers Touch requires these credentials.

As a part of the credentialing process, your name and email address is required. We may email you from time to time to provide important information and required notices.

Automatically Collected Information

TruckMovers Touch may collect certain information automatically, including but not limited to: the type of device you use, your mobile device’s unique device ID, the IP address of your mobile device, your mobile operating system, and information about the way you use TruckMovers Touch.

Does TruckMovers Touch collect location information of the device?

If you are an active, contracted driver using TruckMovers Touch, and are assigned a load that has not yet delivered, we may use GPS technology (or other similar technology) to determine the city you are located within. This city is associated with the load, and is shown to the customer responsible for the load, as well as authorized internal staff of TruckMovers. We do not share your location with any other parties.

If you do not want us to use your location for the purposes set forth above, you should turn off the location services for the mobile application located in your account settings or in your mobile phone settings and/or within the mobile application.
Does TruckMovers Touch access the device’s camera?

Yes, but only when the user chooses to take a photo and associate that photo with a load, as prompted by the application. TruckMovers Touch does not use the device’s camera in any automated fashion.

Do external third parties see and/or have access to information obtained by TruckMovers Touch?

No. Only employees of TruckMovers and/or customers associated with the loads being driven have access to the information obtained in TruckMovers Touch.

What are my opt-out rights?

You can stop all collection of information by TruckMovers Touch easily by uninstalling TruckMovers Touch. You may use the standard uninstall processes as may be available as part of your mobile device or via the mobile application marketplace or network.

Data Retention Policy, Managing Your Information

We will retain User Provided data for as long as you use TruckMovers Touch and for a reasonable time thereafter, as dictated by contractual agreements with our customers.

If you have any concerns about data that you have provided via TruckMovers Touch, please contact us at privacy@truckmovers.com and we will respond in a reasonable time.

Security

We are concerned about safeguarding the confidentiality of your information. We provide physical, electronic, and procedural safeguards to protect information we process and maintain. For example, we limit access to this information to authorized employees and contractors who need to know that information in order to operate, develop or improve TruckMovers Touch. Please be aware that, although we endeavor to provide reasonable security for information we process and maintain, no security system can prevent all potential security breaches.

Changes

This Privacy Policy may be updated from time to time for any reason. We will notify you of any changes to our Privacy Policy by posting the new Privacy
Policy here and informing you via email or text message. You are advised to consult this Privacy Policy regularly for any changes, as continued use is deemed approval of all changes.

Your Consent

By using TruckMovers Touch, you are consenting to our processing of your information as set forth in this Privacy Policy now and as amended by us. "Processing," means using cookies on a computer/handheld device or using or touching information in any way, including, but not limited to, collecting, storing, deleting, using, combining and disclosing information, all of which activities will take place in the United States. If you reside outside the United States your information will be transferred, processed and stored there under United States privacy standards.

Contact us

If you have any questions regarding privacy while using TruckMovers Touch, or have questions about our practices, please contact us via email at privacy@truckmovers.com.